

FAQ

General

1. What is this system?
 - a. This system provides an online platform that facilitates the process of obtaining development permission for Sky Signs/Outdoor Display Structures using system or mobile.
2. What is the minimum system configuration required to access/ install this system/app?

Processor	- IV configuration and above
Operating System	- Windows 7 and above, BOSS Linux
Browser	- Internet Explorer - 10 or above
Firefox	- 42 to 49 Version
Digital Signature	- Class 3 - Signing Certificate
Internet Connectivity	- Dedicated Internet Broadband
Others	- MS Office, WinRAR, DSC Drivers, PDF Reader/Creator
Mobile	- Android based

3. Can I access my registered account from a different system?

Yes, user can access their account from anywhere with the above-mentioned configuration.
4. What is the default Date and Time format used in the system?

The Default date time format is Indian Standard Time (IST), which is (GMT +5:30). The format used is DD-Mon-YYYY HH:MM AM/PM. This standard convention is followed in all the pages.

5. I have uploaded the documents. Should I submit paper documents, ink signed and submit to the PMRDA office?

No, there is no need to submit all the documents physically. However, when the physical documents can be requested for cross checking purposes, the same need to be produced for verification.

Registering the applicant

1. How much does it cost to register online?

Registration is free of cost.

2. What is the validity of account after registration? (Please confirm/check with PMRDA staff)

The account registered does not expire, it remains valid.

3. How do I log on to application/system after I have registered online?

Users can login by clicking on Login button, then mention your registered Email ID and Password and click on Submit, user will see the new dashboard.

4. Is it possible to edit my profile details entered during registration?

Yes, Profile information can be updated. Login to system->edit my profile.

Application for new Hoarding

1. How to apply for a hoarding?

1.Login to the system.

2.Click on **Apply for new hoarding** button

(fill up required information on form->upload required documents in PDF only)

3.click on button 'Pay Scrutiny fees here'.

(Upon successful payment the applicant will get the payment confirmation message.)

4. click on 'Submit' button.

2. Which all documents I have to submit while applying for new hoarding/sky sign?

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